User Needs: Activities and Commitments
Network/Information chain survey

- Who are your clients?
  - What services do you provide?

- Who do you rely on for climate information?
  - What services do you use/need/want
Network/Information chain survey

• Minimize duplication and see where groups fit.
  – No climate service provider can go from end to end
    • Where do we fit?
    • Who is working at what level?
    • What gaps remain?
  – Same clients, different information?
  – Different needs, challenges, opportunities
Network/Information chain survey

• Attributing success and explaining problems
  – Different organizations will have different needs/provide different services, and therefore have different opportunities/challenges
  • How do the users of the information I provide give me feedback on how it works for them?
  – These differences should shape how we capture lessons learned and good practices
Network/Information chain survey

- Goal: get past the supply-driven/demand-driven dichotomy
  - Structured learning dialogues between information providers and users at different scales
  - What information can we generate and how can we use it?
Case Studies

- Regional Committee for Hydraulic Resources (CRRH)
- Red Cross
- Good practices from the private sector that might be transferrable?
- Others?