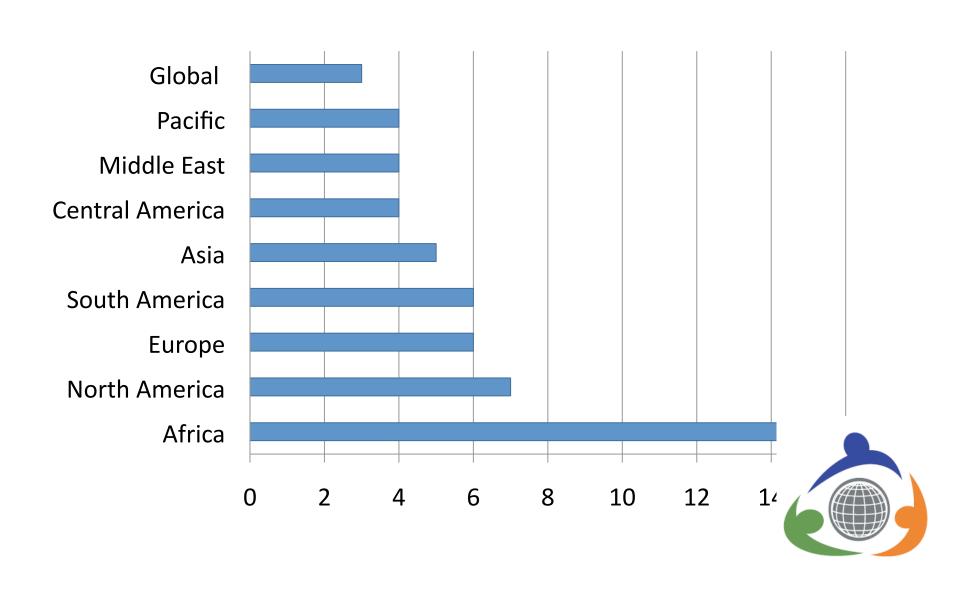
CSP Case Studies: What have we learned?

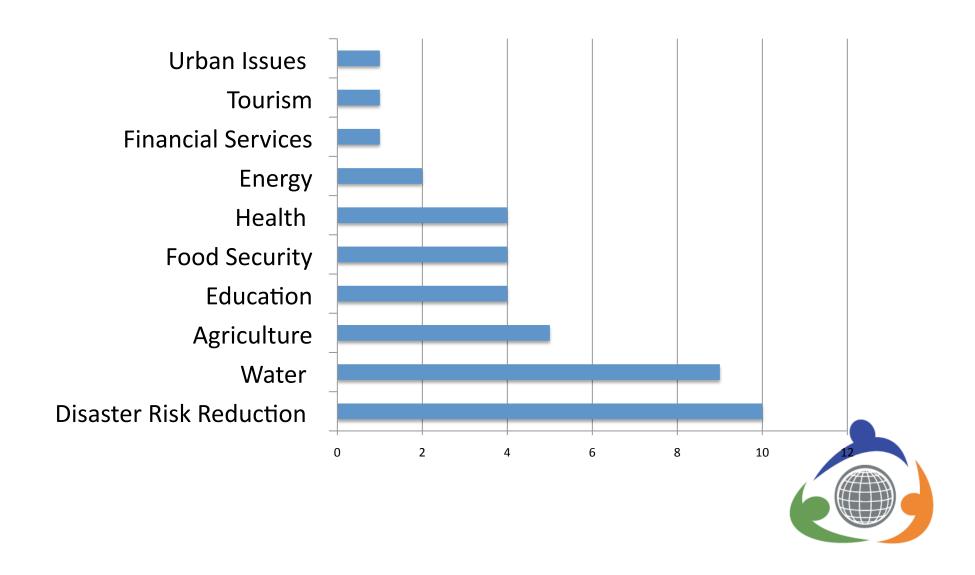
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Geographical distribution



Sectoral distribution



Administrative scale

Subnational	15
National	10
Regional	15
Global	2



Timescale

Weather scale	10
Seasonal to interannual	17
Decadal or NTCC	8
Long-term scenarios	8



Capacity gaps

Challenges in communicating information	7
Challenges in link between users / providers	7
Lack of capacity on part of provider	7
Funding	5
Lack of data	4
Challenges posed by collaboration/isolate	4
Lack of validation	3
Lack of products	2
Challenges in meeting user needs	2
Lack of personnel	2
Internet connection	1

Errata

- 20/28 involved users in the development of the services
- 7/28 had no specific funding associated with the service
- Most common evaluation method: informal communication with users



Four lessons about content

- Human capacity is key and requires continuous investment
- Bridging & tailoring takes time
- Working with existing infrastructure can be extremely effective
- Climate services are part of a larger risk management package

Four lessons about form

- User perspective is difficult to capture
- Hard to define success
- Have to create an environment in which people are comfortable talking about their failures
- Institutional analysis is lacking



Get involved!

